



KENYA ELECTRICITY GENERATING COMPANY PLC

**KGN-IT-04-2023
TENDER FOR TWO FACTOR AUTHENTICATION SYSTEM AND SUPPORT
SYSTEM
(Citizen Contractors)
RFx 5000012332**

24th March, 2023

CLARIFICATION NO. I:

In accordance with the tender for **‘Two Factor Authentication System and Support System**, KenGen hereby issues **Clarification No. I** as follows;

NO.	CLARIFICATION REQUESTED	KENGEN RESPONSE
1	On Tender document page 74 to 80 Technical Evaluation Table the following requirements are missing 15 to 18, 23, 24, 29 to 45, 56 to 58, 68 to 70 and 136 according to sequence the numbering of requirement. a. Are the missing sequence numbers intentionally left out? Kindly clarify	For consistency respond to the requirements as per sequencing/numbering on the Technical Evaluation Table in the tender document
2	On the Technical Evaluation requirement no. 96, ‘ solution authenticates with a SMS method If yes, can users receive multiple OTPs within a single text message if configured by admins’ a. What is the business case for this i.e. reason to have more than one token in a single SMS? b. How do you want to use multiple OTPs in a single SMS?	Business requirement. Provide response to the specification as per tender requirements

BIDDER’S ACKNOWLEDGEMENT OF CLARIFICATION NO.I

We, the undersigned hereby certify that the addendum is an integral part of the document and the alterations set out in Addendum have been incorporated in our tender document.

Signed

Tenderer

Date