



KenGen

KENYA ELECTRICITY GENERATING COMPANY PLC

KGN-ICT-017-2025

RFx: 5000016897

TENDER FOR SAP ENHANCEMENT (PLANT MAINTENANCE MODULE)
(OPEN INTERNATIONAL)

8th May 2025

Clarification No. 1

In accordance with the “**Tender for SAP Enhancement (Plant Maintenance Module)**”, KenGen hereby issues **Clarification No. 1** as follows:

NO.	CLARIFICATION SOUGHT	KENGEN RESPONSE
Queries on Licensing & subscription Scope		
1	Is the BTP environment required to be a dedicated tenant, or is a subaccount under a global account sufficient?	subaccount will suffice
2	Should the SAP Datasphere 128GB storage include expansion/scaling options in the contract, or should it be fixed over the 3 years?	It should be Fixed
3	Will the BTP subscription include any specific services (e.g., Integration Suite, Kyma, Workflow, CAP, etc.), or should we propose standard entitlements?	Standard to meet our requirements
4	Should we include license provisioning only, or also ongoing user management and support over the 3-year period?	Includes License and Support
Queries on Architecture & Integration		
5	Please confirm if SCADA integration will be: •Direct (via BTP or CPI), or •Through an intermediate data lake or historian system?	Bidder to present their solution to meet our requirement.

6	Is there an existing SAP Datasphere tenant, or should we provision and configure a new one from scratch?	There is no existing SAP Datasphere tenant.
Queries on Dashboard & Development Scope		
7	Are the 25 SAP Plant Maintenance dashboards meant to serve distinct KPIs/use cases, or are they variations of a core set?	These are various dashboards with their data source in SAP. KenGen will provide the specifications during the project implementation
8	Will the dashboards need to support mobile views, or just desktop?	Should support both
9	What are the expected data refresh intervals (real-time, near real-time, scheduled)?	As per requirement/specification during the implementation
10	Are drill-downs expected to go into SAP GUI transactions, SAP Fiori apps, or simply reveal deeper SAC data views?	Requirement/Specification will be provided during the implementation.
Software Licenses outlined on page 82 of the tender document:		
11	Does this refer to additional licenses for SAP EAM/PM users or does this refer to licenses required for SAP SAC (analytics cloud).	SAP SAC License related.
12	How many licenses are required	Determine from the specification the exact requirement.
Software Licenses outlined on page 82 of the tender document:		
13	Does this refer to the official training and certification exams (virtual or in classroom) by SAP?	Bidder Preference.
14	The number of users to be certified (10) outlined in the RFP refers to SAP EAM users only or does it include other modules e.g. Fiori, ABAP, SAC etc.	Training and Certification in SAP S/4HANA Asset Management.
15	Request for submission deadline extension - Given the size of the RFP and the magnitude of requirements to be addressed, we request an extension of the <i>deadline date by 2 weeks to 27th May 2025</i> , to allow us to put in a comprehensive response.	Due to time constraint, request for extension has been declined. Submission deadline remains 13th May, 2025 at 2.00 p.m. East African Time
16	As requested during the pre-bid meeting, kindly send us the slides that were used to illustrate the desired solution.	Pre-bid presentations attached as addendum No. 2
17	We write to request for an extension to the closing date of 13 th May 2025 for TENDER FOR SAP ENHANCEMENT (PLANT MAINTENANCE MODULE) - KGN-ICT-017-2025 . This will allow us enough time to compile a comprehensive response that speaks to all your requirements.	Due to time constraint, request for extension has been declined. Submission deadline remains 13th May, 2025 at 2.00 p.m. East African Time

BIDDER'S ACKNOWLEDGEMENT OF CLARIFICATION NO. 1

We, the undersigned, hereby certify that the clarification is an integral part of the document and the alterations set out in clarification have been incorporated in our tender document.

Signed

Tenderer

Date